

Version 6 Update Instructions for Keystroke POS Version 5x Installations

Preparing Your System for the Version 6x Update

Keystroke POS Version 6 contains new features and enhancements designed to help you operate your business more efficiently and more profitably. Some of the software changes require minor modifications to your data files which are performed by a built-in Data Conversion routine. This routine will run the first time Version 6 is launched with business data formatted for Version 5x.

Before installing this software update it is very important to carefully review these instructions, plan ahead, and if necessary request assistance to avoid unnecessary difficulties.

DOS Compatibility Warning


Keystroke POS Version 6 is a full 32-bit Windows application and requires Microsoft Windows 98SE or later (e.g., Windows XP, Windows 2000, Windows 2003). 16-bit DOS component programs shipped with earlier versions of Keystroke POS have been updated to 32-bit programs equivalent to their 16-bit DOS predecessor programs. Custom programming designed around the older 16-bit .EXE programs should continue to work correctly using their 32-bit equivalents.

Installation Instructions:

If you are installing Keystroke on a network or in a chain of stores, or if your system utilizes customizations, SBS strongly recommends that you hire the assistance of your local Keystroke dealer.

Allow plenty of time for the installation, data conversion, and testing before you need to use the system in your actual business operation. Depending on the amount of data in your system and the performance of your computer(s), this process could take a few minutes to several hours. Rushing or interrupting the installation may lead to unnecessary difficulties, so it is recommended to start this procedure at the end of a business day as opposed to before business hours.

After reviewing any customization issues with your local Keystroke dealer, reading this document, and reviewing software changes relative to your current software version, follow these step-by-step instructions.

1. Close all sessions of Keystroke on all computers. The installation and Data Conversion process requires exclusive access to the program and data files. Inform anyone with access to any networked computers that the installation is taking place, and that no one should attempt to start the Keystroke program during the installation and data conversion process.
2. Make a complete and reliable backup of your Keystroke program and data files. This should include the \KEYSTROK directory and all sub-directories. Do not discard your latest pre-Version 6 CD or diskettes, in the very unlikely case you need to reinstall it.
3. **Installing Version 6 on a primary computer or file server:** Place the enclosed CD into the CD-ROM drive. The Keystroke Version 6 logo and several menu options will automatically display (unless Autorun is disabled on your system). Select Install Keystroke Point Of Sale.
If you have a floppy drive and a Version 6 License Disk, first insert the disk in your disk drive, then select Install Licensed System Using License Disk. If you do not have a floppy drive or a valid License Disk, select Install Licensed System Using Product ID. (A valid Product ID code will be required.) The default and recommended Install Folder (subdirectory) for Keystroke POS Version 6 is C:\KEYSTROK.
4. Follow the on-screen instructions to complete the installation.
5. If your business uses any components of the Keystroke POS Integration Toolkit (a.k.a., Utility Programs), or MercuryPay Server integrated payment processing software, you will also need to install the updated versions of these programs from the Version 6 CD. From the main screen of the CD, select Install Other Software then any appropriate program to install. **Note:** If using MercGift.exe, review new Gift Card features.
6. After installing all updated software, start Keystroke as you normally do and follow the on-screen instructions to convert data files.
7. **Installing Version 6 on auxiliary workstations:** After completing the automated Data Conversion, you will also need to update each workstation from which Keystroke will be used. The easiest and recommended method to install Keystroke on auxiliary workstations is to run the SETUPWS.EXE program located in the program directory of the primary computer installation (e.g., F:\KEYSTROK\SETUPWS.EXE). The Client Installation option is recommended for most users.
8. **Testing:** It is a good idea to perform a few basic tests on critical elements of the system to be sure everything is working properly. For example, enter test transactions and print each type of form. Also, test hardware such as cash drawers, pole displays, scales, etc.
9. Explore the many new features of Keystroke POS Version 6 and discover new tools to help you run your business more efficiently and profitably! Press  to access the updated on-screen Help system.