



# Helpful Hints

## For Keystroke POS

THE CLEAR CHOICE IN RETAIL AUTOMATION

January 2007

Volume 3


Welcome to *Helpful Hints for Keystroke POS*, a monthly communication from *Specialized Business Solutions*.

### Hints

- Do you need to keep employees informed on what's going on? Use Clerk Messages (select Utilities then Clerk Messages) to let them know about upcoming events, changes in policy, or even **fire them!** (No just kidding.)
- There are two types of closeouts. One with full view and functionality for managers. And a second limited one where the clerk can't see what the counts should be. The display is controlled by security level.

### Function Keys

Function Keys and context sensitive help are things you can use everyday.

- Press  or click the bottom message bar for help.
- On the help screen click the "Function Keys" button to see a listing of all the handy function keys used throughout Keystroke. You could print them out or call us to send you a keyboard template.

### New & Improved

#### Do you use serial numbers in Keystroke?

In Keystroke POS v6.10 we've added dozens of improvements to how serial numbers are handled. There is now support for serial numbers in Rental Transactions and the Variance Function, plus improved handling in the Sales and Purchase Managers. Multiple store locations? Keystroke POS allows transfers of serialized items between store locations too!

To share a **Helpful Hint** or success story of your own, email us at [HelpfulHints@KeystrokePOS.com](mailto:HelpfulHints@KeystrokePOS.com) or call 800-275-4727.

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